TRAINER-CBL-USB/QD-S

Yealink USB /QD trainer cable - 1 piece

Product Overview

Yealink USB /QD trainer cable - 1 piece, For yhs Series, This cable can Connect two Yealink Quick Disconnect (QD) headsets to one PC simultaneously



Specifications

Overview Summary:

The Yealink USB/QD Trainer Cable is a practical solution for call centres and training environments, allowing two QD headsets to connect to a single PC simultaneously. Designed for the YHS headset series, it enables supervisors and agents to participate in calls together or monitor conversations with ease. Its intuitive design ensures quick setup and seamless operation in busy workspaces.

This versatile cable also functions as a USB to QD adapter, making it suitable for hot desking and flexible office setups. Whether you're training new staff or managing live calls, this reliable accessory enhances communication efficiency. Buy now and streamline your call centre operations with a trusted Yealink solution.

Performance tier: Mid-range

Uses:call centre training, supervisor monitoring, dual headset connection, hot desking, USB to QD conversion

Overview:

The Yealink USB/QD trainer cable is a practical solution for call center environments that require real-time coaching and collaboration. Designed for compatibility with the YHS headset series, this cable enables two Quick Disconnect headsets to connect to a single PC, allowing both an agent and a supervisor to participate in the same call. It supports seamless training sessions where supervisors can actively engage or remain silent while monitoring conversations. The thoughtful cable design, with a shorter lead for the supervisor, also allows it to function as a USB to QD adapter when needed.

Description:

The Yealink USB/QD trainer cable provides a streamlined way to support call center training and supervision. It allows dual headset connectivity on one workstation, making it easy for supervisors to guide agents during live calls or monitor interactions

without interruption. Its dual-purpose design also enables use as a USB to QD adapter, adding flexibility for different headset setups. Suitable for dynamic workspaces, it supports efficient onboarding, coaching, and hot desking scenarios.

Features:

Dual Headset Connectivity for Training
This trainer cable enables two Yealink QD headsets to operate on a single PC simultaneously. It is particularly useful in call centers where supervisors need to assist agents during live customer interactions or conduct training sessions without switching devices. The setup is straightforward, allowing quick deployment in busy environments.

Flexible Monitoring and Participation
Supervisors can choose how they engage during calls. They may join the conversation directly to guide the agent or remain muted to listen and assess performance. This flexibility supports both active coaching and passive monitoring, depending on the training requirement.

Smart Cable Design for Practical Use
The cable layout is intentionally structured with a shorter supervisor line and a longer agent line. This makes it intuitive to distinguish roles and also allows the cable to double as a USB to QD adapter when only one headset is in use.

Optimised for Modern Workspaces
The Yealink USB/QD trainer cable supports hot desking environments, where multiple users may share workstations. Its plug-and-play functionality ensures minimal setup time, helping maintain productivity in fast-paced operations.

Key Details and Technical Points

- Part number TRAINER-CBL-USB/QD-S
- Connects two QD headsets to one PC simultaneously
- Compatible with Yealink YHS headset series
- Supports supervisor monitoring and live call participation
- Functions as both trainer cable and USB to QD adapter
- Simple, intuitive operation with plug-and-play setup
- Suitable for call centers, training environments, and shared desks

Why This Cable Improves Call Center Efficiency
By enabling real-time supervision and training without disrupting workflow, this Yealink trainer cable enhances both agent performance and customer experience. It reduces the need for separate systems, simplifies coaching processes, and ensures that support teams can operate more effectively with minimal hardware complexity.

Product Information Online

For the latest product information, availability and purchasing details, please visit the product page:

Product page:
https://www.comx-computers.co.za/TRAINER-CBL-USB-QD-S-Yealink-USB-QD-trainer-cable-1-piece-p-337057.php

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